



## Stay safe and follow the law!



Dial 811  
or visit  
[sdonecall.com](http://sdonecall.com)

**Don't dig yourself into a hole.** Digging before calling 811 or submitting a request online can cause problems. Damaging utility lines can lead to fines and repairs or worse – you could harm yourself or others. For everything from planting a new shrub to building your dream house, you must use the free and easy South Dakota One Call system to get your utility lines marked.

Click or call before you dig.

**1-855-888-7777**  
**[goldenwest.com/811](http://goldenwest.com/811)**

 **Golden West**  
Connecting you to what matters most.



# Meet Karen Leisinger

Business & Cooperative Owner





## Karen and Dave Leisinger know small details make monumental impacts. So does Golden West.

The Leisingers own and operate two businesses in the rural Hartford area – **Total Till & Seed** and **Guardrail Enterprises, Inc.** They uphold sustainability and safety by providing erosion control and guardrails for road and bridge projects across the state. Golden West provides their businesses with a fast, reliable connection. “The high-speed internet has been awesome,” Karen says. “We like the fact that it’s a co-op and we all belong, and we have a voice. They’ve just been great to work with.”

**Our members are our owners.**

[goldenwest.com/owners](https://goldenwest.com/owners)

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# Say **DO-NOT-CALL** to Unwanted Telemarketers

A national Do-Not-Call Registry addresses unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship, and certain non-profit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

Consumers may register their residential telephone number and wireless numbers on the national Do-Not-Call Registry at no cost, either by telephone or online.

To register by telephone, call **1-888-382-1222**. For TTY, call **1-866-290-4236**. You must call from the telephone number you wish to register.

You may also register or obtain additional information online at [www.donotcall.gov](http://www.donotcall.gov).

Telemarketing sales calls to your number should decrease once it has been on the registry for 31 days. If you continue to receive calls from scammers or robocallers, you can file a complaint at the above website address. You can also file a complaint about recorded messages or robocalls. Your registration will not expire, and you can remove your name from the Do-Not-Call list at any time.

The Federal Communications Commission requires that this notice be provided to our customers on an annual basis.

# Customer Proprietary Network Information Notification

The FCC has adopted rules to protect your privacy with regard to telecommunications information that is personal to you. This information is called Customer Proprietary Network Information (CPNI) and can be found in your calling and billing records. CPNI includes such things as the type and quantity of the services subscribed to, the equipment and facilities used, and the numbers, dates, times and duration of the calls you place.

From time to time Golden West Telecommunications may change its service offerings and make available new features or services that may enhance or improve the services to which you are already subscribed. Allowing us to use the CPNI in your account gives us the ability to give you a more personalized service and offer you the products and services that best fit your needs.

If you allow us to use your CPNI, it will be used only by Golden West Telecommunications and its affiliates or subsidiaries. The data will not be shared with any other party without your permission.

You have a right under federal law to protect the confidentiality of your account information and we have a responsibility to protect your data.

If you agree to let Golden West Telecommunications use your CPNI, no further action is required.

If you want to restrict use of your CPNI, you must notify us within 30 days of receipt of this notice. You can do that by calling us at **1-855-888-7777** or by using the Chat button on our website, both during normal business hours, or by emailing [info@goldenwest.com](mailto:info@goldenwest.com). Please provide your account number.

Your denial for Golden West Telecommunications to use your CPNI will not affect the quality of your service or have any effect on the products and services to which you currently subscribe.

Your decision on the use of CPNI by Golden West Telecommunications will remain valid until you change it, which can be done at any time by calling our business office at **1-855-888-7777, option 3**.